



**PRIVATE AND CONFIDENTIAL**

Alix Martin

2 June 2026

Dear Alix Martin

**Freedom of Information Act 2000, Reference: FOI-211351-2026**

The council has completed its search relating to your request about capital and maintenance expenditure on Grisedale Croft Care Home, Alston received on Wed, 20 May 2026.

**Request**

Under the Freedom of Information Act 2000, I request the following information held by Westmorland and Furness Council, or inherited by it from Cumbria County Council on 1 April 2023, in relation to the building and premises of Grisedale Croft Care Home, Church Road, Alston, CA9 3QS.

1. All records of capital expenditure on the Grisedale Croft building and premises from 1 April 2015 to the date of this request, including but not limited to: works to the roof; installation, replacement, or refurbishment of the passenger lift; installation or replacement of fire detection, alarm, or suppression systems; installation or replacement of emergency power generation equipment; redecoration or refurbishment of bedrooms, bathrooms, corridors, or communal rooms; and any works to the attached flatted accommodation on the same site.

2. All building condition surveys, structural assessments, fire risk assessments, asbestos surveys, electrical condition reports, or similar inspection or certification reports relating to the Grisedale Croft building and premises from 1 April 2015 to the date of this request.

3. All planned maintenance schedules, asset management plans, or capital investment plans relating to the Grisedale Croft building and premises from 1 April 2015 to the date of this request.

4. All internal reports, briefing notes, or correspondence in which the physical condition, suitability, or fitness for purpose of the Grisedale Croft building is cited as a factor in any proposed operational change, from 1 April 2018 to the date of this request.

If the Council considers that any part of this request engages a qualified exemption under the Act, I ask that it applies the public interest test and provides as much of the information as is releasable, identifying any withheld material clearly.

## **Response**

Thank you for your request for information relating to Grisedale Croft Care Home. The Council has considered your request under the Freedom of Information Act 2000. We are refusing your request under Section 12(1) of the Act, as the cost of complying would exceed the appropriate limit.

Your request covers a lengthy period (from April 2015 to date) and seeks a wide range of information, including capital expenditure records, surveys and inspection reports, maintenance plans, and internal correspondence. The information is not held centrally and would require searches across multiple systems, service areas, and archived records.

To locate, retrieve, and extract all relevant information would require a significant amount of officer time, substantially exceeding the cost limit set out in the Act (18 hours / £450). For this reason, the Council is not obliged to comply with the request.

Advice and Assistance

To assist you in submitting a refined request which may fall within the cost limit, you may wish to: Limit the timeframe (for example, to a 12-month period)  
Restrict the request to specific information types (e.g. fire risk assessments only, or capital expenditure only)  
Focus on particular works or projects (e.g. lift works or fire safety systems)  
If you wish to submit a revised request, please send it to: [information.governance@westmorlandandfurness.gov.uk](mailto:information.governance@westmorlandandfurness.gov.uk)

If you have any issues regarding this letter you should contact the council in the first instance to attempt to resolve them.

You can request an internal review within 40 days of receiving the response to your original request. If you would like to request a review, please contact the Information Governance Team using the below details.

- T: 01539 637437
- E: [complaints@westmorlandandfurness.gov.uk](mailto:complaints@westmorlandandfurness.gov.uk)

You can also complain to the Information Commissioner (ICO) at: Information Commissioner's Officer, Wycliffe House, Wilmslow, Cheshire SK9 5AF or by telephoning 0303 123 1113. Generally, the ICO cannot make a decision unless you have exhausted the Information Governance procedure provided by Westmorland and Furness Council.

Further information can be found on the council's website.

Yours sincerely

Information Governance Team